

Commonly asked questions about Natural Finish

1. **Lifting at the cuticle, sidewalls, and free edge.**

- A. This problem usually stems from product being applied too close to the cuticle area and sidewalls. Nail technicians are used to applying other products down to the cuticle area to hide the fill ridge or line. However if you apply product too close to the cuticle area, it will lift because of the oil in the nail. Natural Finish should be applied no closer than 1/8" from the cuticle area and 1/16" from the sidewalls. You should not be able to see where the Natural Finish ends and the natural nail begins. All nail products should be applied away from the cuticle and they should be thin around the cuticle area and sidewalls.
- B. Not preparing the natural nail properly can also cause this same type of lifting. Use the pumice stone (included in the kit) to completely erase the pterygium from the back of the nail and on the sides of the nails. This membrane of skin contains oil and anything applied near or on it will lift. Orange wood sticks, plastic pushers or even files do not remove the pterygium, they only push back the cuticle exposing the membrane.
- C. Do not interchange antiseptic solutions!! Thymol Septic does not contain water and contains the correct amount of Thymol to not cause lifting.
- D. Some clients, who have an excess oily nail bed have lifting problems with any product they use. The Affix Adhesion Enhancer solution in the Natural Finish Kit can cure this problem. Affix should be applied to the natural nail after the Thymol Septic to completely rid the nail of any oil, water or other impurities that want to block adhesion.
- E. When the product lifts from the free edge of the natural nail after the final coat of product has been applied; you will want to make sure your procedure is as follows. After applying the first coat of Natural Finish, and it has completely dried, you will then shape the nail to the desired shape, using the pink side of the Natural Finish board. Then on the next 2 to 3 coats, you will swipe free edge of the nail and even go underneath the free edge of the nail. (You will have enough resin gel and activator already on the brush for this step.) Then just buff the top of the nail with either the Pink Crystal Cube (included in the Natural Finish Kit) or the Gator Board, and do not file or buff along the free edge of the nail. This will keep all the edges sealed and prevent any separation.

2. **Product cracks across the stress point.**

- A. When using the Natural Finish Resin Gel 3000, you want to use a line of gel at least the same size as the tip of the nozzle on the gel, and use a smaller amount of Natural Finish Brush on Activator and begin at the free edge of the nail and polish out the resin gel with smooth strokes, similar to polishing out nail polish. This keeps any excess activator from flooding the cuticle area or sidewall area of the nail, and also keeps the correct amount of activator to properly dry the resin gel. Sometimes if there is too much activator, that may cause the nail to crack at the stress point. Therefore, it is very important to use a generous amount of resin gel

3. **Activator brushes get hard**

- A. Not using the Brush Wipes, or using the wrong type of wipe.

There is no substitute for our Lint Free Brush Wipes. They must be used after each single use of the Brush on Activator. You must wipe your brush thoroughly in a circular motion on the wiped and place it back into the Activator bottle immediately. You should do this procedure twice to insure a completely clean brush. You cannot use just any wipe. Many wipes are lint free, but not absorbent, or absorbent but not lint free! Some items that can cause trouble are the Kimberly Hands Down towels, they have small white wipes that can be confused with our Brush Wipes but do not absorb the ways ours do. Some technicians use Terry towels but they are full of lint and can ruin your Activator very quickly. The Lint Free Brush wipes will remove all traces Activator and Resin Gel from your brush.

- B. Leaving your brush OUT of the Activator too long.

You must place the brush back into the Activator within 15 seconds after wiping it off on the brush wipe. Your Activator will not soften the brush if it has gotten hard.

- C. Not switching brushes between Miracle Dissolve and Brush on Activator.

You can switch your brushes every 10 times you use your Activator with the Resin Gel. However, if your brush is limber and in good working order after 10 applications, there is no need to switch with Miracle Dissolve brush.

- D. Not keeping your Activator bottle full.

You need your Activator bottle full at all times. This keeps the Activator diluted and the brush immersed in liquid at all times.